TECHNICAL SERVICE BULLETIN

IQ PANEL 2 & 2 PLUS - 2.3.3 SOFTWARE UPDATE - RELEASE NOTES AND INSTRUCTIONS

TSB #: 190508
DATE: 05/08/19
RE: IQ PANEL 2 & 2 PLUS - 2.3.3 SOFTWARE UPDATE
      RELEASE NOTES & UPDATE INSTRUCTIONS

<u>Release Notes:</u>

Fixes/Improvements:
• Added the ability to get the "Long Sensor ID" from the PowerG daughter card and report it to Alarm.com
• Added the ability to get the "Device Firmware Version" from PowerG Sensors if Auto Learned after updating to 2.3.3 and report it to alarm.com
• Added the ability to send Alarm.com the PowerG daughter card radio and modem firmware versions

<u>Update Instructions:</u>

Compatibility Note: Your IQ Panel must be on software version 2.0.1 or higher and connected to Wi-Fi to install this update wirelessly.

1- Swipe down from the top of the screen and touch "Settings"
2- Touch "Advanced Settings"
3- Enter a valid installer code (default is 1111)
4- Touch "Upgrade Software"
5 -Touch "Patch Tag" and enter the patch *iqpanel2.3.3* then touch OK
6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
7- Once complete touch "OK" to reboot the panel. **DO NOT TOUCH THE SCREEN.** The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.

For more information visit: https://login.qolsys.com/software-downloads/ or email: techsupport@qolsys.com