TECHNICAL SERVICE BULLETIN

IQ PANEL 2 & 2 PLUS - 2.2.0 SOFTWARE UPDATE - RELEASE NOTES AND INSTRUCTIONS

TSB #: 180716
DATE: 07/16/18
RE: IQ PANEL 2 & 2 PLUS - 2.2.0 SOFTWARE UPDATE
RELEASE NOTES & UPDATE INSTRUCTIONS

Release Notes:

New Features:

- PowerG: It's finally here!
    - This software update provides official support for PowerG on the new IQ Panel 2 Plus and for IQ Panel 2's when a PowerG daughter card is installed.
    - 4x the range of traditional security RF devices, two-way wireless for remote sensor configuration and power management, 128 bit AES encryption and 50 channel frequency hopping for virtually zero interference.

- Live View with Audio: View Alarm.com cameras on the IQ Panel 2 and 2 Plus 7" HD touchscreen.
    - Supported cameras include video only models: ADC-V722W, ADC-VC725, ADC-VC726, ADC-VC825, ADC-VC826, and the following models that also include two-way audio: ADC-V521IR, ADC-V522IR
    - Live View with Audio is part of a Pilot Program available to all Alarm.com dealers, to opt into the program dealers should contact their ADC representative.

- Live Answer: Stream the Alarm.com Skybell Video Doorbell directly to the IQ Panel 2 and 2 Plus 7" HD touchscreen.
    - This innovative feature includes live two-way audiostart/end a call, remote door lock/unlock & remote disarm, while continuing to provide doorbell call and motion notifications sent to your smart device.
    - Supports Skybell HD & Skybell Slimline
    - Live Answer is part of a Pilot Program available to all Alarm.com dealers, to opt into the program dealers should contact their ADC representative.

- Easy Install Wizard
    - An onscreen, step-by-step programming tool that makes the already fast and intuitive installation process even easier, ensuring every install is consistent and follows best practices, resulting in a better install experience, reduced truck roles and long-term support.

- Dual SRF: This software update provides support for three new "versions" of the IQ Panel 2 Plus, each also available with Verizon, AT&T, Telus and soon Bell.
    - PowerG and 319.5 MHz (Qolsys/Qolsys S-Line/Interlogix®)
    - PowerG and 345 MHz (Honeywell®/2gig®)
    - PowerG and 433 MHz (DSC)

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- Bluetooth speaker support for Anker 3102 speakers. Can be used for remote voice annunciation, chimes and Two-Way Voice.
- Alarm Photos from the built-in Panel Camera can now be used for visual verification at the central station.
- Add/Edit Sensor pages now display in two-columns.
- Multi-channel Z-Wave support added for the Qolsys Smart Socket.
- Support for the Alarm.com Remote Temperature Sensor (ADC-S2000-T-RA).
- Consolidated Alarm page for panic buttons (Police, Fire, Auxiliary). All 3 panic types can now be sent from a single page.
- Digital on-screen EULA for installers and homeowners.

Fixes/Improvements:
- Panel Motion get it's own new Sensor Type.
- Manage My System page Bluetooth & Software Update improvements.
- One-way listen only mode is enabled during duress code alarms for accounts using Two-Way Voice.
- Panel Glass Break now supported in Stay mode. Group 13 with low sensitivity to prevent false alarms.
- Addressed an issue where certain motion detectors could cause a false alarm. See TSB 180713: https://dealers.qolsys.com/wp-content/uploads/2018/07/TSB-180713-Motion-Detector.pdf

Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 2.0.1 or higher and connected to Wi-Fi to install this update wirelessly.

1- Swipe down from the top of the screen and touch "Settings"
2- Touch "Advanced Settings"
3- Enter a valid installer code (default is 1111)
4- Touch "Upgrade Software"
5 -Touch "Patch Tag" and enter the patch *iqpanel2.2.0* then touch OK
6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
7- Once complete touch "OK" to reboot the panel. **DO NOT TOUCH THE SCREEN.** The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.

For more information visit: https://login.qolsys.com/software-downloads/ or email: techsupport@qolsys.com