TECHNICAL SERVICE BULLETIN

Qolsys
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IQ PANEL 2 & 2 PLUS - 2.2.1 SOFTWARE UPDATE - RELEASE NOTES AND INSTRUCTIONS

TSB #: 180801
DATE: 08/01/18
RE: IQ PANEL 2 & 2 PLUS - 2.2.1 SOFTWARE UPDATE
RELEASE NOTES & UPDATE INSTRUCTIONS

Includes all new features and fixes from the 2.2.0 software update (https://dealers.qolsys.com/wp-content/uploads/ 2018/07/TSB-180716-220-Update.pdf) plus the following features and fixes:

Release Notes:
New Features:
• Add an option for Dealers & Installers to re-launch the Easy Install Wizard on the next power up.

Fixes/Improvements:
• Improved reliability and performance for Live Answer and Live View.
• Added fix to filter out the unnecessary Motion Activated messages being sent from panel to Alarm.com.
• Fixes a Chime and Voice issue that erroneously resets the settings to the Nighttime Mode Settings after a software update.
• Addresses an issue where extra zones (130 - 136) could be present on Alarm.com.
• Fixed an issue where the panel could report cellular signal strength values while disconnected from the network.
• Eliminate most "Alarm.com" and "Qolsys" wording in panel software to remove conflicts with some Dealer branding approaches.

Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 2.0.1 or higher and connected to Wi-Fi to install this update wirelessly.

1- Swipe down from the top of the screen and touch "Settings"
2- Touch "Advanced Settings"
3- Enter a valid installer code (default is 1111)
4- Touch "Upgrade Software"
5 -Touch "Patch Tag" and enter the patch *iqpanel2.2.1* then touch OK
6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
7- Once complete touch "OK" to reboot the panel. **DO NOT TOUCH THE SCREEN.** The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.

For more information visit: https://login.qolsys.com/software-downloads/ or email: techsupport@qolsys.com