TECHNICAL SERVICE BULLETIN

Qolsys
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IQ PANEL 2 & 2 PLUS - 2.3.2 SOFTWARE UPDATE - RELEASE NOTES AND INSTRUCTIONS

TSB #: 190415
DATE: 04/15/19
RE: IQ PANEL 2 & 2 PLUS - 2.3.2 SOFTWARE UPDATE
         RELEASE NOTES & UPDATE INSTRUCTIONS

Release Notes:

Fixes/Improvements:
- PowerG Keypad (WS9LCDWF9) communication fixes:
  - Reduced latency and improved general stabilization and syncing
  - Fixed an issue with battery only mode
  - Keypad panic buttons are now enabled/disabled based on the main IQ Panel 2 setting for keypad panics
  - Max keypad limit is reduced from 5 to 4 with a max of 2 keypads per partition
  - Fixed code length (4 or 6 digits) and system time are now applied to keypads immediately
- IQ Remote improvements:
  - Fixed an issue where the IQ Remote (version QW9104-840) could display the Android notification tray when battery level drops to 15%.
  - Fixed an issue where IQ Remote voice and chimes could stop working after an update
- Added the ability to reject auto learning of non-compatible PowerG devices:
  - PowerG CO's (PG9933) with firmware earlier than 1.0.4
  - PowerG Motions (PG9914) with firmware earlier than 4.0.0
- Improved siren off functionality when disarming for Remote sirens (Z-Wave sirens, PowerG sirens, etc)
- Improved 345 MHz jam detection functionality
- Modified some French translations based on customer feedback, including Weather translations
- Easy Install Wizard now dynamically adjusts its settings based on Alarm.com template download
- Improvements for Two-Way Voice under certain Panel conditions and alarm types

Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 2.0.1 or higher and connected to Wi-Fi to install this update wirelessly.

1- Swipe down from the top of the screen and touch "Settings"
2- Touch "Advanced Settings"
3- Enter a valid installer code (default is 1111)
4- Touch "Upgrade Software"
5 -Touch "Patch Tag" and enter the patch *iqpanel2.3.2* then touch OK
6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
7- Once complete touch "OK" to reboot the panel. **DO NOT TOUCH THE SCREEN.** The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.

For more information visit: https://login.qolsys.com/software-downloads/ or email: techsupport@qolsys.com