

IQ PANEL 2 & 2 PLUS - 2.5.0 SOFTWARE UPDATE - RELEASE NOTES AND INSTRUCTIONS

TSB #: 200226

DATE: 02/26/20

RE: IQ PANEL 2 & 2 PLUS - 2.5.0 SOFTWARE UPDATE
RELEASE NOTES & UPDATE INSTRUCTIONS

Release Notes:

New Features:

- Added a new Sensor Group (53) and Sensor Type (High Temperature) for use with environmental temperature sensors like the IQ Temp (QS5515-840) and the PowerG Temperature Detector (PG9905).
- Added a new Sensor Group (25 - Non Reporting) for Sensor Types: Water, Temperature & Freeze. This allows environmental sensors to report to Alarm.com but not to the Central Station if desired.
- Added support for Sump Pump integration via Alarm.com when the Water Management service plan is enabled.
- Added the ability to delete a failed Z-Wave node from Alarm.com.
- Added software and settings to support European CE & EN Grade 2 certification testing.
- Added the following new languages to the Panel: Italian, Dutch, Norwegian, Swedish, Icelandic.

Other Fixes/Improvements:

- Increased the Sensor Name length from 24 characters to 56 characters.
- Photo Frame Start Time can now begin 1 minute after last touch.
- Added the ability to send Panel overheat notification to Alarm.com.
- New Motion Detector quick names added to the default Sensor Name library.
- Disabling the Panel Camera setting on the Panel now disables the Panel Camera from the equipment list and tile from the Alarm.com backed and end user app.
- Master Code now has access to Language Settings.
- Made small language translation changes to Spanish & French (Canadian).
- Added access to Help Videos on the final page of the Easy Install Wizard.
- Improved Weather Icon mapping between the Panel and Alarm.com.

IQ Remote Improvements:

- Sound/Voices
 - Fixed an issue where IQ Remote could stop chiming.
 - Added Severe Weather Alert annunciation to IQ Remote when enabled on the primary Panel.
- Network Connectivity
 - Fixed an issue where the IQ Remote could get stuck in the Network Reconnection page.
 - Addressed miscellaneous connection use cases to improve reliability.
- Photo/Video Changes
 - Photo Frame images can now be pushed from the primary IQ Panel 2 to the IQ Remote.
 - Added the ability to record duress alarm videos from the built-in camera on the IQ Remote.
 - Disarm Photos from IQ Remote can now be enabled/disabled.
 - Modified "LiveView" cameras on the IQ Remote to be full screen.
 - Improved Alarm Image upload timing to the primary Panel.

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Wellness Improvements:

- Send Wellness “Check-in, Check-out” photos to Alarm.com when used with a service plan that has “Images-Plus” enabled.
- Wellness Alarms now “ring” at the panel during a two-way voice call to provide end user feedback that a call is being made.
- Added Wellness alarm voice annunciations.
- Added automatic volume adjustment during a Wellness alarm event.
- Added a change so that Wellness alarm notifications are automatically cleared after 12 hours.

PowerG Improvements:

- Added support for EOL resistor detection from the auxiliary wired input on the PG9945, PG9309 & PG9312.
- “Group 2 - Fixed Silent” with PowerG single button panics (PG9938) & two button panics (PG9949) is now supported.
- Added new settings to allow PowerG Supervision to be independent of Legacy RF supervision. Settable between 20 min, 30 min, 1 hr, 2 hrs, 4 hrs, 12 hrs, 18 hrs & 24 hrs.
- PowerG Sensor re-syncing and Not Networked status are now dynamically displayed as part of the sensor status on the Home Page.
- Added a Setting that allows the sounders in PowerG Smoke Detectors to act as additional sirens during all alarm types.
- PowerG sensors now display in the Sensor Test during the Easy Install Wizard.
- PowerG PIR CAM's (PG9934P & PG9944) can now be used for visual verification at the Central Station for Fire and CO alarms.
- Added support for the new PowerG Wireless Outdoor Curtain Motion (PG9902).
- Added the ability to report Tamper for Visonic KP-140, KP-141 & KP-160.
- The PowerG Sensor Test on the Panel now shows historical signal strength for PowerG sensors.
- The strobe on PowerG Sirens (PG9901 & PG9911) now flash according to siren type.
- Quick Exit now supported on the PowerG Keypad (WS9LCDWF9).
- PowerG Keypad (WS9LCDWF9) buzzer now stops during a two-way voice session.
- Support for PowerG Repeater (PG9920) AC failure notification.

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Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 2.0.1 or higher and connected to Wi-Fi to install this update wirelessly.

- 1- Swipe down from the top of the screen and touch "Settings"
- 2- Touch "Advanced Settings"
- 3- Enter a valid installer code (default is 1111)
- 4- Touch "Upgrade Software"
- 5 -Touch "Patch Tag" and enter the patch *iqpanel2.5.0* then touch OK
- 6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
- 7- Once complete touch "OK" to reboot the panel. **DO NOT TOUCH THE SCREEN.** The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.

For more information visit: <https://dealers.qolsys.com/software-downloads/> or email: techsupport@qolsys.com