

NOTICE REGARDING LINEAR GDOOZ-6, 7 & 8 Z-WAVE GDO INCOMPATIBILITY - REVISED

TSB #: 210927

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RE: NOTICE REGARDING LINEAR GDOOZ-6, 7 & 8 Z-WAVE GARAGE DOOR OPENER INCOMPATIBILITY - REVISED

Overview:

An issue was recently discovered in IQ Panel 2 software version 2.6.1, IQ Hub software version 3.0.0 and IQ Panel 4 software 4.0.0 where under limited conditions remote commands sent to S2 versions of Linear Z-Wave Garage Door Openers (GDOOZ-6, GDOOZ-7 & GDOOZ-8) from the ADC Customer App/Website may not execute as expected, resulting in repeated commands causing the Garage Door to open/close inadvertently.

Only panels running 2.6.1, 3.0.0 or 4.0.0 software with Z-Wave firmware 6.81.03 or higher AND using the S2 version of the Linear Garage Door Opener are affected.

Resolution:

This incompatibility will be fixed in the next panel software update versions 2.6.2, 3.0.1 and 4.0.1.