TECHNICAL SERVICE BULLETIN



IQ PANEL 2 & 2 PLUS - 2.6.2 SOFTWARE UPDATE - RELEASE NOTES AND INSTRUCTIONS

TSB #: 211018 DATE: 10/18/21

RE: IQ PANEL 2 & 2 PLUS - 2.6.2 SOFTWARE UPDATE RELEASE NOTES & UPDATE INSTRUCTIONS

Release Notes:

Fixes/Improvements:

- Fixed an issue in 2.6.1 related to S2 versions of Linear Garage Door Openers. See TSB 210927 for additional detail: https://dealers.qolsys.com/wp-content/uploads/2021/09/TSB-210927-Linear-ZWave-GDO-Incompatibility-261-REVISED.pdf
- The check box option to re-launch the Easy Install Wizard after next power up now works correctly
- Support for dynamically loaded Help Videos in languages other than English now work as expected
- · For systems where EN Grade 2 is Enabled, Entry Beeps countdown during the Entry Delay
- Third Party Integrations now require 6 digit user codes be enabled for enhanced security.

Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 2.0.1 or higher and connected to Wi-Fi to install this update wirelessly. Panels running 2.5.0 & 2.5.1 must be updated to 2.5.3 first, then they can be updated directly to 2.6.2

- 1- Swipe down from the top of the screen and touch "Settings"
- 2- Touch "Advanced Settings"
- 3- Enter a valid installer code (default is 1111)
- 4- Touch "Upgrade Software"
- 5 -Touch "Patch Tag" and enter the patch iqpanel2.6.2 then touch OK
- 6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
- 7- Once complete touch "OK" to reboot the panel. **DO NOT TOUCH THE SCREEN**. The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.