

## IQ PANEL 2 & 2 PLUS - 2.6.3 SOFTWARE UPDATE - RELEASE NOTES AND INSTRUCTIONS

**TSB #:** 220110

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**RE:** IQ PANEL 2 & 2 PLUS - 2.6.3 SOFTWARE UPDATE  
RELEASE NOTES & UPDATE INSTRUCTIONS

### Release Notes:

Fixes/Improvements:

- Optimized implementation of 6 digit users codes for Third Party Integrations that was launched in 2.6.2
  - Control4 customers are encouraged to update to 2.6.3 at their earliest convenience to take advantage of these security changes
  - 6 digit user codes should be enabled before the update is sent to avoid disruption of the integration connectivity
- Revised localization for Portuguese markets
- Corrected an issue with UK entry delay process when using secondary keypads

### Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 2.0.1 or higher and connected to Wi-Fi to install this update wirelessly. Panels running 2.5.0 & 2.5.1 must be updated to 2.5.3 first, then they can be updated directly to 2.6.3

- 1- Swipe down from the top of the screen and touch "Settings"
- 2- Touch "Advanced Settings"
- 3- Enter a valid installer code (default is 1111)
- 4- Touch "Upgrade Software"
- 5 -Touch "Patch Tag" and enter the patch *iqpanel2.6.3* then touch OK
- 6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
- 7- Once complete touch "OK" to reboot the panel. **DO NOT TOUCH THE SCREEN.** The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.