

NOTICE REGARDING PROGRAMMING WITH HARDWIRED EXPANSION MODULES

BULLETIN #: 220908

DATE: 9/8/2022

RE: HARDWIRED EXPANSION MODULES, PROGRAMMING NEEDED

Overview:

A small quantity of HSM2108, HSM2108VIS and HSM2108 CCC hardwired expansion modules manufactured after February 1 2022, may not have the necessary programming. Affected units need to be replaced or returned to manufacturing based on the date of manufacturing. The defective units can be identified by checking the date of manufacturing on the packaging in the format **MM/DD/YY**. If required please utilize the date code checker:

<https://www.dsc.com/plugins/DateCode/DateCodeLookup.asp>

Distribution:

Defective units manufactured from February 01, 2022 to May 31, 2022 should be replaced if the status LED is not working and/or if the module does not enroll to the control panel.

Units manufactured from June 01, 2022 to August 09, 2022 should be returned to manufacturing facility ASAP following the standard RMA process you currently use with the DSC order desk.

Affected DSC SKU's:

- HSM2108
- HSM2108VIS
- HSM2108 CCC