TECHNICAL SERVICE BULLETIN



IQ4 HUB NOW WIDELY AVAILABLE - REPLACES PREVIOUS VERSION IQ HUB (GEN1)

TSB #: 230207 **DATE:** 02/07/23

RE: IQ4 HUB NOW WIDELY AVAILABLE - REPLACES PREVIOUS VERSION IQ HUB (GEN1)

Affected SKU(s):

Effective immediately the following IQ HUB (GEN1) part numbers are no longer available in the U.S. and Canada. All current orders are subject to allocation and orders received on or after February 7th, 2023 should be resubmitted with the corresponding IQ4 Hub part numbers as outlined below. The IQ4 Hub is the next generation of IQ Hub, leveraging the IQ4 platform with a faster processor, better range and an improved installation experience. Visit Qolsys.com to learn more.





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	4	HUB	

CONFIGURATION	IQ HUB (GEN1) NO LONGER AVAILABLE	IQ4 HUB WHITE
PowerG 915MHz, Verizon LTE	QS9301-0208-840	IQPH054
SRF 319.5MHz, Verizon LTE	QS9301-1200-840	IQPHO51
SRF 345MHz, Verizon LTE	QS9301-5200-840	IQPHO52
SRF 433MHz, Verizon LTE	N/A	IQPH053
PowerG 915MHz, AT&T LTE	QS9302-0208-840	IQPH058
SRF 319.5MHz, AT&T LTE	QS9302-1200-840	IQPH055
SRF 345MHz, AT&T LTE	QS9202-5200-124	IQPH056
SRF 433MHz, AT&T LTE	N/A	IQPH057
PowerG 915MHz, TELUS LTE	N/A	IQPH062
SRF 319.5MHz, TELUS LTE	N/A	IQPH059
SRF 345MHz, TELUS LTE	N/A	IQPH060
SRF 433MHz, TELUS LTE	N/A	IQPH061

As always, we will continue to support the installation and troubleshooting of all IQ products installed in the field.